

## Accidental STAR tests

Sometimes students don't check to make sure they are in their own RenPlace account before they take a STAR test or AR quiz. Please teach them to **ALWAYS look for their name in the upper right corner of the window.**

If they do accidentally take a STAR test under another student's name, it CANNOT be deleted. The only way to correct the situation:

1. Make sure the other student (who has the wrong test results on his account) takes the STAR test **that day.**

RenPlace records the **last** STAR test taken on an account in a day. If the student doesn't take the test that day, the wrong test results will stay on his account forever. There is no way to delete it.

2. The student who accidentally took the STAR in the wrong account will need to retake the test in his own account.

Unlike AR quizzes, **there is no other way to add or delete a STAR test record to or from student accounts.**

I know this is inconvenient. I have spoken to several RenPlace reps in various positions about this problem. They agree that something should be done, but I haven't seen it happen yet!